

TWE Haulage

Based in Banbury, TWE Haulage is a family-owned business that has been operating since 1982. The company specialises in overnight pallet distribution and full UK loads, providing reliable transport solutions across the country.

Before partnering with AES Fleet, TWE Haulage faced significant challenges with its fleet technology providers. Faulty tracking equipment regularly disrupted operations, while poor customer service left the team without the support they needed. Reliability issues with tracking hardware further compounded the problem, creating inefficiencies and reducing overall confidence in their systems.

TWE Haulage discovered AES Fleet through Webfleet and were drawn to the company's advanced online system and strong reputation for service. From the outset, the difference was clear. The platform was in-depth yet easy to use, offering valuable insights and control. This was complemented by a wide range of support services, together with clear communication and punctual installation bookings, all of which provided reassurance and set the tone for a reliable, long-term partnership.

Working with AES Fleet has transformed fleet management at TWE Haulage. The company has experienced greater reliability, with consistent trailer tracking delivering smoother day-to-day operations. Issues with tracking hardware have been significantly reduced, allowing the business to operate more efficiently. Most importantly, TWE Haulage now has peace of mind, supported by excellent service and fair pricing, a combination that has strengthened both performance and confidence for the future.



The Challenge

- Faulty equipment from previous providers
- Poor customer service from past suppliers
- Issues with tracking hardware reliability

The Results

- Significant improvement in reliability, especially trailer tracking
- Positive impact on daily operations
- Fewer tracking hardware issues
- Greater peace of mind with consistent system performance
- Punctual installation bookings
- Easy-to-use, in-depth online system
- Wide range of supporting services ensuring confidence for the future
- Fair pricing combined with excellent service



Solid products backed by excellent service, which makes AES Fleet stand out in the industry. I would have no hesitation in recommending them to other businesses.

Ross Edden | Managing Director