

# The Mortar and Screed Company Ltd

The Mortar and Screed Company runs production for ready to use mortar across the midlands. At the time of the testimonial, the business operated a fleet of 38 vehicles across both sites.

The Mortar and Screed Company faced significant operational hurdles due to delayed access to vehicle camera footage. These delays created a ripple effect, stalling insurance claims and leaving the management team without clear insights into roadside or on-site incidents.

Without timely evidence, resolving disputes quickly became a persistent challenge, hindering the business's ability to maintain a transparent and efficient fleet operation.

To address these bottlenecks, they partnered with AES Fleet to implement the MANTIS system. This collaboration moved beyond simple hardware installation, providing a high-speed, dependable solution for retrieving critical video data when it matters most.

With MANTIS, the team now manages complaints, driver issues, and insurance cases with total confidence. By streamlining evidence retrieval, The Mortar and Screed Company has successfully reduced operational friction, protected its reputation, and strengthened overall service delivery across the fleet.



*With AES Fleet and MANTIS, our team now have accessible footage, dependable hardware, and a solution they feel confident moving forward with.*

**Wesley Moynihan | Plant Manager**



## The Challenge

When incidents occurred, the process of finding and reviewing footage was difficult and time-consuming. That created knock-on effects across the business:

- Complaints and driver-related issues were harder to investigate
- Site incidents took longer to verify
- Insurance claims dragged out because evidence was not easy to retrieve
- The overall service experience from the previous provider was falling short

## The Results

AES Fleet and MANTIS helped improve both operational response and accountability across the fleet.

Key benefits included:

- Faster Incident Review
- Support for Complaints and Driver Issues
- Reduced Delays in Insurance Cases
- Improved Service Delivery

**MORTAR  
& SCREED**